

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s):	Eric Berg; Krishna Kilambi		
Assignee:	Siebel Systems, Inc.		
Title:	Method and Apparatus to Facilitate Development of a Customer-Specific Business Process Model		
Application No.:	10/602,260	Filing Date:	June 23, 2003
Examiner:	Brett A. Feeney	Group Art Unit:	3624
Docket No.:	OIC0050US	Conf. No.	1943

---

Austin, Texas  
December 21, 2009

MAIL STOP AF  
COMMISSIONER FOR PATENTS  
P. O. BOX 1450  
ALEXANDRIA, VA 22313-1450

**RESPONSE TO FINAL OFFICE ACTION**

Dear Sir:

This paper is responsive to the Office Action dated October 20, 2009, having a shortened statutory period expiring on January 20, 2010. This paper is submitted on or before the two-month date of December 21, 2009, since December 20, 2009 fell on a Sunday.

Further examination and reconsideration are respectfully requested in view of the amendments and remarks set forth below.

No Amendments to the Specification or Drawings are presented in this paper.

**Proposed Amendments to the Claims** are reflected in the listing of claims which begins on **page 2** of this paper.

**Remarks/Arguments** begin on **page 17** of this paper.